

COMORES MARITIME EUROPE, S.L. is a company that offers services as a Ship Consignee Agent that offers a wide portfolio of maritime assistance services, crew changes, provisions supplies, personal transport, air and maritime transport.

Our **mission** is to meet the needs of our clients, providing quality advice and services that allow the development and promotion of the Comoros, as the strategic international maritime center, to help ships and commercial organizations in the Indian Ocean

Our organization is made up of professionals committed to our values, with extensive experience and full dedication to the development of their skills.

Our **vision** is to become a port agency, where total commitment to the Client, alliances and agility in our processes make us a benchmark in our sector

Consolidate our presence in the Indian Ocean, promote the continuous growth and diversification of each of our sectors of activity, relying on our open and decentralized organizational structure and achieve a relevant role on the international scene

Our **values** are:

Customer orientation:

We strive to meet the needs and expectations of our customers and provide them with services that are tailored to their requirements, achieving their highest degree of satisfaction as well as their loyalty.

It is therefore considered that compliance with minimum quality requirements is a fundamental factor to guarantee satisfaction within maritime transport.

Flexibility

The youth and dynamism of our organization allows us to adapt to the needs of our clients by presenting integrated solutions.

Respect in our relationships with stakeholders

We guarantee maximum confidentiality, respect and efficiency in all relationships with our clients, suppliers, government administrations and other stakeholders

Continuous improvement

We are committed to continuous improvement of our Quality Management System, for which the COMORES MARITIME EUROPE Management will periodically set Improvement Objectives and allocate the necessary resources for their achievement.

Integrity

All people must behave with honesty, rectitude, dignity and ethics, thus contributing to the increase of trust of our clients regarding our organization. The organization's Management will act with transparency and responsibility before all stakeholders, which is why in the face of this concern, a HUMANS RIGHTS POLICY has been developed that will respect human rights, even complying with legal and regulatory obligations and the Guiding Principles of the United Nations on Organizations and Human Rights.

Human Team:

We provide a safe work environment for our staff, providing the necessary means to carry out all operations with the necessary security measures.

The application of this Policy requires the active integration of the entire human team of the Company, therefore, the Management considers MOTIVATION AND SELF-RESPONSABILITY a priority.



COMORES MARITIME EUROPE

QUALITY POLITICS

This Direction is committed to meeting the requirements and continuously improving the effectiveness of the quality management system according to ISO 9001.

COMORES MARITIME EUROPE Management